



Safe Sport Complaint Management

How do I make a complaint?

Are any of the people directly involved currently part of the national team or participants at a national event?

YES

Contact Abuse Free Sport (OSIC).

NO

Contact Independent Third Party, Lise Maclean at Wiser Workplaces

Is complaint covered under Safe Sport Policies? (determined by ITP)

NO

Complainant notified by ITP

YES

Club

- relevant to club
- usually less severe

ITP refers case to:

Rowing BC/Rowing Canada

- broader scope
- possibly more severe

- Club contacts Rowing BC
- Rowing BC assigns Complaint Resolution Officer
- CRO manages complaint

- CRO or Case Manager handles complaint.
- CRO/CM may contact club

Complaint complete. All parties notified by CRO or CM, including Rowing BC and Rowing Canada Aviron.